



SHERI HORD CMF®

WHAT THE \$#& JUST HAPPENED- HONORING AND ADDRESSING CONFLICT

OVERVIEW

Presentation Information:

- While we don't want to encourage conflict, we do want to encourage difficult conversations to resolve it.
- Conflict has energy around it that when harnessed can be directed towards positive actions.
- No cares, no conflict. We want people to feel passionate about their work and have the difficult conversations that come with it.
- The best facilitators anticipate conflicts, know what they bring to the conversation, and create safe spaces for people's voices to be heard.

Presenter Information:

Sheri is skilled at drawing out the deeper thoughts behind what people are saying, looking for common themes and building consensus. In addition to her professional facilitation certifications, she holds a Certificate in Adult Education and a Diploma in Conflict Resolution. Sheri is a Chartered Professional Accountant (CPA, CA) and has worked with risk throughout her career in Canada and overseas. In search of a better life during the pandemic, Sheri moved to Barbados. Living on a Caribbean Island suits her, between surfing in the ocean and doing yoga outdoors each day. She is warm and happy.



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