



**EILEEN DOWSE CMF®**  
*PRESIDENT OF HUMAN DYNAMICS INC.*

## **FACILITATION AS A SKILL VS. FACILITATION AS A PROFESSION**

### **OVERVIEW**

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Another meeting....sigh. Whether you are brought in as a facilitator or use facilitation skills in your role as a leader, consultant, or educator, the ability to facilitate a group session can provide the edge needed to get the job done and motivate future commitment. When planned and used effectively, facilitated work sessions lower costs through compressed time frames, increase collaboration, and deliver richer results with higher levels of individual commitment and group interaction. No matter what your role is this session will help you improve your work session performance by using facilitation techniques to get the group to reach their desired outcome. Join us to discover more.

#### **What You Will Learn During This Session:**

- Understanding facilitation skills can be woven into different parts of your everyday roles.
- Tips for guiding groups toward consensus and accountability.
- Approaches for facilitating open dialogue and establishing trust in relationships.
- Tools for dealing effectively with conflicts and difficult group members.
- Tactics for staying focused and keeping the group engaged and discussions on track.
- Involvement techniques for evoking participation & innovation
- Facilitating groups with different cultural norms
- Establishing a productive group climate

Eileen Dowse Ph.D. is a recognized global leadership consultant and organizational psychologist specializing in organizational health and effectiveness through education, consulting, facilitation, and executive coaching.



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